

Notice of Orders

To whom it may concern:

Because of the ease of spread in a long-term care setting and the severity of illness that occurs in residents with COVID-19, facilities must take certain measures above and beyond routine procedures. Ill visitors and healthcare personnel (HCP) are the most likely sources of introduction of COVID-19 into a facility. **Under the authority granted to the Denver Department of Public Health & Environment (DDPHE) to protect public health under DRMC §24-16, your facility is hereby ordered to:**

- Review and adhere to [CDC's Infection Prevention and Control Guidance](#);
- Implement the following policies and procedures for visitors within 48 hours or sooner if possible:
 - Restrict visitors per resident to no more than two per day;
 - Send letters or emails to families advising them to consider postponing or using alternative methods for visitation (e.g., video conferencing) during the next several months.
 - Post DDPHE Front Door Stop sign [LTCF Entrance Sign 2] at all visitor entrances to the facility instructing visitors to not enter if they have fever or symptoms of a respiratory infection. Have visitors sign visitor logs in case contact tracing becomes necessary.
 - Ask all visitors about fever or symptoms of respiratory infection. Restrict anyone with:
 - Fever or symptoms of respiratory infection (e.g., cough, sore throat, or shortness of breath).
 - International travel within the last 14 days to affected countries. Information on high-risk countries is available on CDC's [COVID-19 travel website](#).
 - Contact with an individual with COVID-19.
- When allowed, visitors should be encouraged to frequently perform hand hygiene and limit their movement and interactions with others in the facility (e.g., confine themselves to the resident's room).
- Facility should facilitate remote communication between the resident and visitors (e.g., video-call applications on cell phones or tablets), and have policies addressing when and how visitors might still be allowed to enter the facility (e.g., end of life situations).
- Restrict ill employees from working.
- Post the DDPHE hand washing signs in all facility restrooms [DDPHE_Handwashing_20181218]

For general questions, call CO HELP at 1-877-462-2911. For question about this order, contact Matthew Wilmes with DDPHE at 720-865-6880.